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FOR IMMEDIATE RELEASE

LEHI RESIDENTS RATE QUALITY OF LIFE HIGHER IN FY2014

Ninety-One Percent Say Quality of Life is "Good to Excellent"

Lehi, Utah | January 29, 2014—Lehi City recently completed its biennial Citizen Survey and the results are in. Respondents in fiscal year 2014 rated the quality of life in Lehi higher than those in fiscal year 2012. Using a 1-5 ratings scale, the average resident rated overall quality of life in Lehi at 4.30, just between good and excellent. This is up from 4.17 in fiscal year 2012.

The survey also determined satisfaction levels with city services. "The survey shows an increase in resident satisfaction in almost all of the major programs and services provided by the City," said City Administrator Derek Todd. Todd also recognized the need for continued improvement, "While we are glad to see that our residents are generally happy, we will continue to seek public feedback and improve the quality of services that we provide our residents."



Photo courtesy of Quinn Farley.

Among those services with an increase in satisfaction, Fire Services, Emergency Medical Services, and Lehi Power were rated the highest. According to Todd, these results reflect the hard work of the City's dedicated workforce.

In addition, residents shared opinions about living in Lehi and concerns about issues the City is facing. According to the results, residents appreciate Lehi's convenience and small-town feel. They are most concerned with emerging growth and population issues.

The survey, conducted in November 2013, is one tool used to determine resident priorities for citywide goals and objectives. The survey will also help City administration allocate resources properly during the upcoming budget process. "It is important for us to understand the concerns and satisfaction levels of our residents as we plan for the 2015 fiscal year," Todd said.

Lighthouse Research, located in Riverton, Utah, completed 405 phone interviews with survey respondents. Lehi residents were selected at random to complete the survey. A full report of the survey can be found on the City's website, www.lehi-ut.gov/government/administration/financialdocuments.

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Lehi City is committed to transparency and keeping the community informed. All media communications should be directed to the Public Information Office. The Lehi City Public Information Officer, Robert Ranc, can be reached at (801) 814-0602, or email Robert at rranc@lehi-ut.gov. Follow us on Facebook or our Twitter handle, @LehiCity.